



March 1, 2013

Re: Termination of maintenance service for 1LM series laser microscopes

Dear Valued Customers,

Thank you for using Lasertec microscopes over the years. This is an announcement of service termination for 1LM Series scanning laser microscope, a long-selling microscope widely used for more than 25 years since its launch in 1986.

Lasertec has decided that it will officially terminate its maintenance service for 1LM Series microscope as of March 31, 2014. This decision is made due to discontinued production of two critical optical components - 45mm parfocal lens parts manufactured by Nikon and He-Ne laser tube and special power supply unit manufactured by Showa Optronics.

(1) 45mm parfocal lens parts (Nikon)

Nikon discontinued production of 45mm parfocal lens parts at the end of June 2012. Repair service will depend on availability of maintenance parts from the inventory of Nikon. If your microscope requires replacement of these parts after the Nikon inventory is exhausted, it is likely that repair service will not be possible.

(2) He-Ne laser tube and power supply unit (Showa Optronics)

Showa Optronics has announced its plan to discontinue production of He-Ne laser tube unit (P/N: GLT2371) as follows:

Final order deadline: March 20, 2014

Final delivery: March 31, 2016

Lasertec's preparation for discontinued production of the He-Ne laser tube unit

Lasertec will keep an inventory of the He-Ne laser tube unit to meet replacement requests made by customers before March 2014 as well as to prepare for future requests based on its normal rate of part consumption. The inventory parts will be sold on a first come-first served basis. Once they are sold out, Lasertec will terminate its maintenance service.

Lasertec's maintenance support policy for 1LM Series

Because of the discontinued production of the critical components, Lasertec will officially terminate its maintenance service of 1LM Series microscope as of March 31, 2014. After



the official termination of maintenance service, Lasertec will make its best effort to meet maintenance service requests, although it is probable that our service will be possible to a very limited extent because various components have already been discontinued.

Please also be reminded that the laser tube is a consumable part and that its lifetime expires after a certain period of operation. Discontinued production of consumable parts is an important factor that determines operability of the system. Once new supply of replacement parts ceases to flow in, it will be a matter of time that repair service becomes impossible. We therefore set March 31, 2015, one year from the final order deadline of the He-Ne laser tube unit, as the final date of our maintenance service on a best effort basis. Until this final date, we will do our best to provide our maintenance service by all means.

Your understanding on this matter would be very much appreciated. If you have any questions on this issue or request information about newer models of Lasertec microscopes, please contact our sales team.

Again, thank you very much for your patronage. We look forward to serving you with other Lasertec products as well.

Sincerely,

Lasertec Corporation

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